Refund Policy  
  
  
Return Policy:

We want you as a customer to be fully satisfied with the goods you buy from us. Should you regret your purchase, you have the right to withdraw from the purchase agreement without giving any reason within 14 days of receipt of the goods. Please, always contact our customer service before returning the product and do remember to enter your customer number and invoice number. As a customer you are the one responsible for the return shipping when withdrawing from a purchase. We will refund the payment within 30 days of your cancelling a purchase and returning the product.

Complaint:

As a customer, you have the right to make a complaint regarding defects in an ordered product within 14 days of your receipt of the product. We will cover the shipping costs of such returns after shown receipt.  
   
The goods should be returned to:  
Peptonic Medical AB  
Gustavslundsvägen 143  
167 51 BROMMA

Upon receipt of the product, we will investigate the product in accordance with the description you provide as a customer in connection with the complaint. It is important that you provide us with a description which is as detailed as possible. If the complaint is accepted, we will cover your shipping costs and any other costs you may have had in connection with the complaint. Even if we accept a complaint, you as a customer are always obliged to limit your costs as a result of the complaint. Thus, only costs that are justifiable will be reimbursed.